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4 • AUTHORS AUTHORS Juha Mikkonen (Helsinki, Finland) has worked with numerous non-governmental organizations in Europe. Currently he is a vice-president of the European Anti-Poverty Network Finland (EAPN-Fin). Palestine Facts is dedicated to providing comprehensive and accurate information regarding the historical, military, and political background to the on-going struggle between the State of Israel and the Palestinian Arabs. The water industry provides drinking water and wastewater services (including sewage treatment) to residential, commercial, and industrial sectors of the economy. This can be done by providing too much information! Schechter gives an example of the Kosovo War, where briefers at NATO's headquarters in Belgium boasted that this was the key to information control., Facts, Lies, And Quality Management.

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